INFINITIO DIGITAL

PRIVATE LIMITED

KYC/New KYC
Total Solution

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About Our Business

Founded on the 6th of January 2014 named as Auurum Digital and now we upgrade to Private limited from Sept 2022 as INFINITIO DIGITAL.

INFINITIO DIGITAL is an attentive, agile & trustworthy digital marketing agency offering extensive services to businesses. We are in love with fresh ideas, creativities & this also drives our passion to launch our own products that add value to people and society.

We strongly believe that our success is intertwined with the success of the businesses & people we serve. Hence, we understand your requirements & infuse our interaction with innovative concepts around strategy, technology & creative design.

We adopt a Wow & How approach where we will enrich our discussions with innovative suggestions around strategy, technology & creative design. Our topics will be driven by pre-prepared understanding of your business and by our collective experience.

We provide integrated services to enhance your online marketing results & improve the sales productivity. Our product range & services are the latest in market, which can be easily customised as per clients specific requirements.

96%
Customer satisfaction

500+
Active users

240%
Company growth

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Vision and Mission

Vision

As being a bank vendor try to provide hassle free service using latest technologies.
To be the premier provider of innovative, reliable, and secure financial solutions, empowering banks to deliver exceptional value to their customers.

Mission

We are dedicated to transforming the banking landscape through cutting-edge technology, seamless integration, and unparalleled customer service. Our mission is to enable banks to thrive in the digital era by providing solutions that enhance efficiency, security, and customer satisfaction.

Our Products

1	**Verify Customer KYC**
2	**Generate Account Form (Form Processing Automation)**
3	**Document Processing Automation**
4	**KYC for Existing Customer (RE-KYC)**

All our products are unique and developed using latest frameworks. Now we are release the 2.0 version which is totally a design and develop using Whatsapp API platform. this robust module will help our Co-operative banks to connect a youth and even easy to open up an account.

Now you can verify your customer using our KYC module which connect with NSDL and Aadhaar database which gives you a latest details. you can connect with other sources as well like Driving licence,Voter ID, passport etc.

FPA(Form processing automation) which now reduce your 100% work to fill up the form. using KYC data and entering other details you can fill up all the form using Whatsapp and get a direct PDF for print. this even helps you to generate the digital record.

DPA(document processing automation) this helps to process your entire form scanning module which is very hassle free service and quick account opening process module. this is also create a digital record of all your forms and kyc docments.

Finally a RE-KYC application helps to get connect with your customer through whatsapp and complete the KYC process of customer with in 2 mins. even customer does not required to come to branch.

Verify Customer KYC

KYC, or Know Your Customer, authentication is a crucial process for businesses and financial institutions to verify the identities of their clients or customers. It's primarily used to prevent fraud, money laundering, and other illegal activities. Here's an introduction to KYC authentication.

Identity verification poses several challenges for businesses and organizations, particularly in the digital age where fraudsters continuously adapt and exploit vulnerabilities. Here are some of the key challenges in identity verification

Validate your KYC Document as per Banking Norms

Direct deployment in server to secure your data

We provide you with an accurate cost estimate.

Key Features And Benefits

- Direct deployment in server to secure your data

- 5 Major Docs as per Banking guideline(Aadhar, pan, DL, Voter Id, Passport)

- Validate form Authorised Data Points

- Take a customer consent

- Easy to Manage Branches

- Easy to Manage Users

- Enhanced Customer Engagement

- Easy to check User logs and Activity logs

Generate Account Form (FPA)

Form processing automation in banking involves leveraging advanced technologies to streamline the handling of various forms such as loan applications, account opening documents, and Know Your Customer (KYC) forms. This automation enhances efficiency, reduces manual errors, ensures regulatory compliance, and improves customer satisfaction.

Automating form processing in banking can significantly enhance efficiency, accuracy, and customer satisfaction. By carefully selecting the right technology, designing a robust workflow, and continuously monitoring and optimizing the system, banks can successfully implement form processing automation while ensuring compliance and security.

KYC Data automatically shifted to form

other data add through bot only

Create Digital record of your customer form

Key Features And Benefits

- **Auto FORM Fill up as per Data.**

- **Fast Customer ON-boarding**

- **FORM data as per OVD submitted by customer.**

- **PDF mail to branch available for Security purpose.**

- **No need to keep account opening FORM at branches.**

- **Minimize paper waste and Printing cost.**

- **FORMS like Account/Customer Opening can be change at any time.**

- **Additional Security Customer photo with Name endorsement available.**

- **Minimise customer as well as branch FORM filling task.**

- **PDF with password protection available.**

- **Digital OR Remote customer on boarding.**

Document Processing Automation

Banking document processing automation involves the use of advanced technologies, such as artificial intelligence (AI), machine learning (ML), optical character recognition(OCR) and robotic process automation (RPA), to streamline and enhance the efficiency of handling various banking documents. This automation aims to reduce manual effort, minimize errors, and speed up processing times, thereby improving overall operational efficiency and customer satisfaction.

By leveraging banking document processing automation, financial institutions can achieve greater operational efficiency, accuracy, and customer satisfaction, while also ensuring compliance with regulatory requirements.

Streamlines the process of gathering and validating necessary documents for new account openings.

Converts documents, such as scanned paper documents, PDFs, or images, into editable and searchable data.

Extracts text from forms, checks and other financial documents.

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Key Features And Benefits

- Any Request like Customer Name/Address/Mobile Change
- Best in class OCR Technology.
- User friendly UI and Image Processing.
- Document wise Target Size settings.
- Capture missing data with Simple OCR.
- Output can be exported in any format.
- No need to maintain scanning setup at branch level.
- Reduce Hardware & Maintenance cost
- Add-on WhatsApp Security features.
- Data can be exported in any format for CBS.
- Bank name Stamp can be added in each cropped image for extra security
- Adjustable Image quality setting to achieve targeted image size.
- Intimation to branch Manager for each processing step.
- Centralized customer and Account opening helps Bank to open Customer and Account with proper steps and drop-down values.
- Following correct Customer and Account opening process helps banks to generate accurate MIS and required RBI reports.
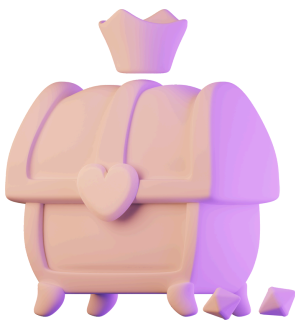
Our Goals for DPA

Accept and Implements faster customer on-boarding procedure

Maintain Data accuracy and integrity

Create centralized document repository system.

Implement secure and error free data environment.

KYC for Existing Customer

We have developed unique concept to handle all KYC related issues. Our Robotic based KYC process help Banks to complete KYC hassle free. Robotic KYC generates daily PUSH calls for customer to submit KYC document on the basis of data uploaded by Bank. Also it take follow-up and send reminder to customer as per customized setting. Customer can send KYC documents on bank given WhatsApp number and our unique solutions complete further process including data validation with OCR technology. Name matching across the documents. CKYC file preparation etc. Output data can be clubbed/Merged and exported as per bank requirement.

Push notification to customer to complete KYC

Followup reminders to customer to complete KYC

Upload Documents using Whatsapp Service

RE-Kyc Issues and challanges

- **Wasting time and money on false positives**
- **Lengthy onboarding processes**
- **High onboarding costs**
- **Poor record keeping**
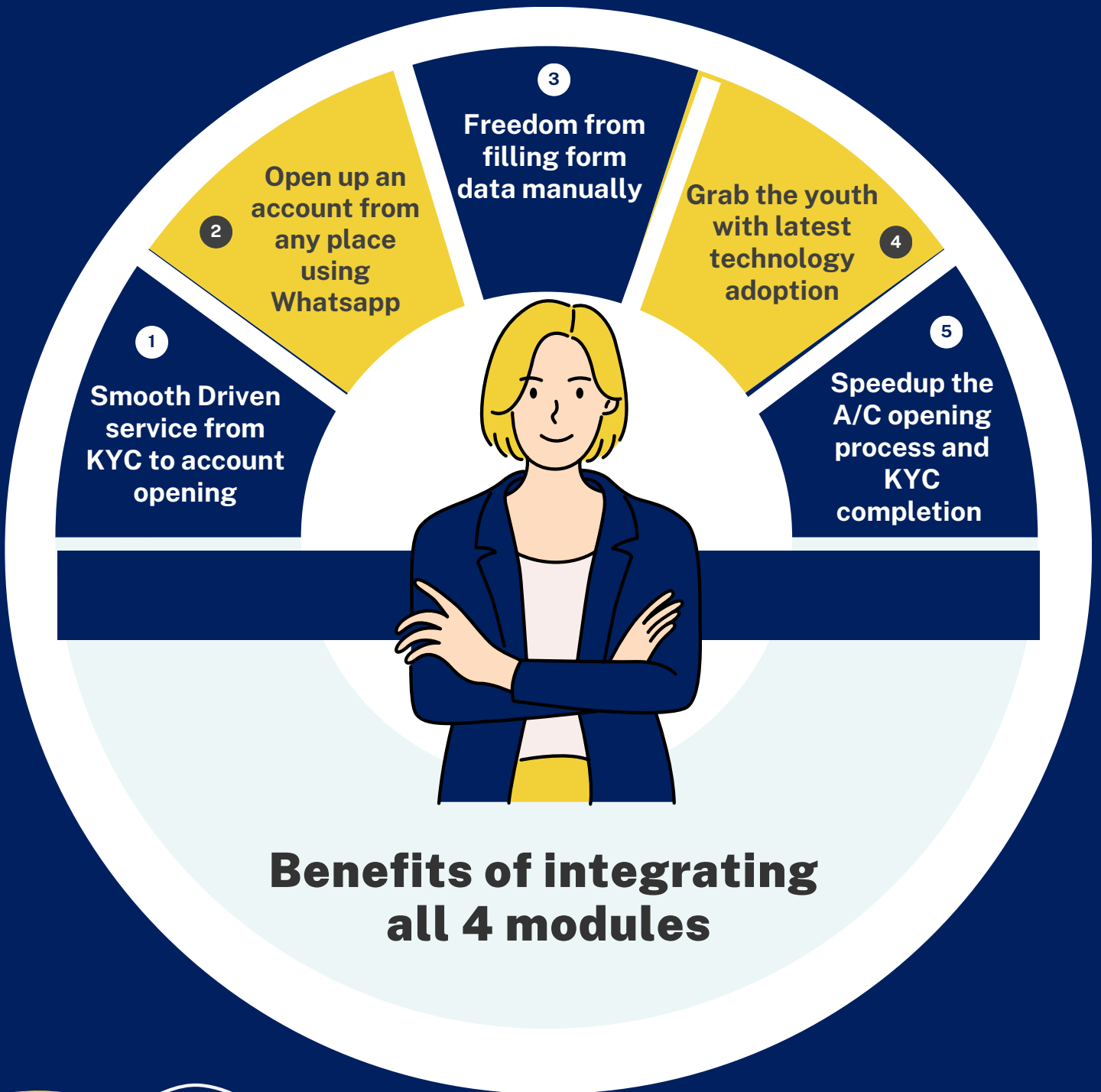- **And many more issues**

We do have solution

We have developed unique concept to handle all KYC related issues. Our Robotic based KYC process help Banks to complete KYC hassle free. Robotic KYC generates daily PUSH calls for customer to submit KYC document on the basis of data uploaded by Bank. Also it take follow-up and send reminder to customer as per customized setting. Customer can send KYC documents on bank given WhatsApp number and our unique solutions complete further process including data validation with OCR technology. Name matching across the documents. CKYC file preparation etc. Output data can be clubbed/Merged and exported as per bank requirement.

Key Features And Benefits

- Best solutions for Customer Re-KYC.

- Customer confirmation letter for continue old KYC is also available.

- KYC expiry intimation to customer in advance.

- Image stored in both quality required for CKYC as well as CBS.

- Auto merging and cropping of uploaded images for CKYC purpose.

- Multiple CKYC ZIP file(s) can be created as per setting.

- Both CBS and Robotic KYC network can be separated.

- As per RBI guidelines Customer data stored in Bank premises only.

3
Freedom from filling form data manually

2
Open up an account from any place using Whatsapp

4
Grab the youth with latest technology adoption

1
Smooth Driven service from KYC to account opening

5
Speedup the A/C opening process and KYC completion

Benefits of integrating all 4 modules

INFINITIO DIGITAL

PRIVATE LIMITED

Your KYC Partner

For Demo : Say 'Hi' on Whatsapp 9132777733

Contact Us

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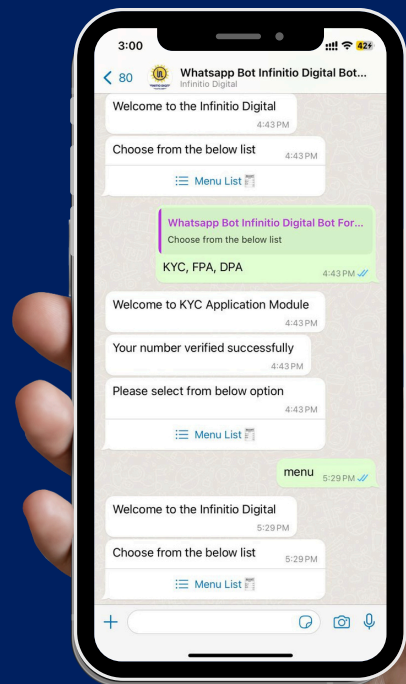**+91 9923311171**
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Infinitio Digital

" Your Digital Partner "